

Tender inviting for AMC of EPABX

Technology Information, Forecasting and Assessment Council (TIFAC) is an autonomous body under the Department of Science and Technology, Govt. of India. TIFAC intends to invite sealed quotations for Comprehensive AMC of EPABX make - Tadiran model Flexicom400 cabinet, 24 SLS cards _ installed in TIFAC initially for one year and may extended further on the basis of the performance report. Interested Vendors are requested to send sealed quotations to the In-charge (F&A), TIFAC, A-Wing, Vishwakarma Bhavan, Shaheed Jeet Singh Marg, New Delhi – 110016 latest by 1700 hrs on **December 14, 2018**. System with the following specifications installed in TIFAC:

S.No	Card Name	Card Nos	Extension Nos.	Digital Line Nos
1	24SLS	6	124	8 (10 lines)
2	PNT Line (Airtel) PRI	1	8	
3	PRI (MTNL)	1	2	

Important Terms and Conditions

1. The following enclosures are mandatory with the submission of quotation:-
 - i. Authorization letter from OEM
 - ii. Last three years references list (Copy of work orders)
 - iii. Copy GST No.
 - iv. Copy PAN No.
 - v. Copy of Company Registration certificate
2. TIFAC reserves the right to cancel the tender at its sole discretion without assigning any reason.
3. No advance shall be paid for the work.
4. Bidders are advised to visit in TIFAC before submitting the final quotation.
5. Bidders are advised to study carefully the terms and conditions before quoting their bid and also sign all the pages as a token of acceptance of the T&C.
6. The rates should be indicated both in words and figures. In case of discrepancy between the figure (number) and words, the rates given in the words only will be taken as authentic and no further clarification will be sought from the bidder.
7. Incomplete / late quotations shall be rejected.

8. Maintenance of EPABX system under this contract the maintenance agency (contractor/ firm) shall be solely responsible to keep the system serviceable at all the time.
9. The firm/ contractor will engage trained and experienced technical staff and helpers, headed by a qualified supervisor for undertaking maintenance services/ jobs.
10. The service will be attended within 4 Hrs.

In-charge (F&A)

Rates would be quoted as per the following format

Agency/firm letter head

FINANCIAL QUOTATION FORMAT

To,
In-charge (F&A)
TIFAC

S.No.	Description	Amount in Rs.	Taxes, if any (in % & Rs.)
1.	Comprehensive AMC Charges		
2.	Any other charges if any		

(Note: All Taxes & other charges, if any, must be mentioned clearly; otherwise, the rates will be treated as all inclusive. Installation and Commissioning charges are to be mentioned separately, if any; else it will be treated as included in the quoted price).

Signature of Authorized person of the
Firm/Agency with stamp

Date: _____

Place: _____

Name & contact details the firm / agency

Mobile no. of Contact Person -----